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Appraisal Subcommittee

Federal Financial Institutions Examination Council

May 10, 2007

Mr. George F. Brooks III, Chairman
New Hampshire Real Estate Appraiser Board
State House Annex, Room 426
25 Capitol Street
Concord, NH 03301-6312

Dear Mr. Brooks:

Thank you for your March 28th letter, the most recent piece of correspondence regarding our October 16, 2006 field review letter. Your March 28th letter responded to our February 28th letter, which in turn, responded to your December 12, 2006 field review response letter. In our October 16th field review letter, we identified five areas that needed the New Hampshire Real Estate Board's ("Board") attention. Specifically, we found that:

1. New Hampshire failed to comply with Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989, as amended ("Title XI") and ASC Policy Statement 10 by not investigating and resolving complaints in a timely manner;
2. New Hampshire failed to include supporting documentation in complaint files;
3. Some disciplinary actions imposed by the Board appeared to be inconsistent;
4. The Board failed to appropriately address a complaint against a Board member; and
5. Board regulations specified excessive fees for temporary practice permits;

Through our considerable correspondence, we have learned that the Board has been very responsive to our concerns and has addressed our five concerns in a constructive and timely manner. We note that we discussed several of our concerns and your responses in previous letters.

Your March 28th letter and its attachments provided the Board's detailed plans on how it is addressing our concerns. In particular, we are pleased that the Board has developed a comprehensive plan to eliminate its case backlog and to process future complaints on a timely basis. In addition, we appreciate that the Board has instituted written procedures to ensure that: (1) complaint files will contain adequate documentation and (2) complaints against Board members will be investigated by outside investigators. Finally, the Board is in the process of finalizing a matrix of sanctions to help ensure that disciplinary sanctions are consistent. Please forward to us, at your earliest convenience, each aspect of your plan as it is finalized and implemented.

You also stated your letter that the rules revision, which includes temporary practice regulations, is almost complete. Please forward a copy of draft regulations, when they are finalized, to us for our review.

We hope to see that your efforts have improved your appraiser regulatory program when we return on May 15th for a follow-up review. Please continue providing a complaint log quarterly to denise@asc.gov.

Our field review letter, your response, and any other previous correspondence between us regarding the field review now will become publicly available on our Web site.

Please contact us if you have any questions.

Sincerely,

Ben Henson
Executive Director

cc: Maureen Tully, Administrative Assistant