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# Appraisal Subcommittee

*Federal Financial Institutions Examination Council*

August 9, 2000

James T. Fleming, Commissioner  
Department of Consumer Protection  
165 Capitol Avenue  
Hartford, CT 06106-1630

Dear Mr. Fleming:

Thank you for your July 14, 2000 letter updating the status of Connecticut's efforts to resolve concerns identified in our November 1999 field review and subsequent correspondence. We appreciate your continuing efforts in this matter. To validate your progress to date, we have scheduled a follow-up visit to your State for August 23 and 24, 2000.

At that time, we plan to meet your new staff and review the new policies and procedures you have implemented since our review in November 1999. We also anticipate seeing progress in reducing the number of unresolved complaint cases.

We remain concerned that Connecticut has not yet been able to deliver data for the National Registry on a timely basis. We again have been forced to post a notice on our web site stating that Connecticut appraiser information may be unreliable because of out-of-date data. We would like to discuss this continuing concern with you during our visit later this month.

If you have any questions, please call Kathryn Gearheard, Senior Policy Manager, at (202) 872-7511.

Sincerely,

Ben Henson  
Executive Director