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Appraisal Subcommittee
Federal Financial Institutions Examination Council

December 18, 2008

Mr. Thomas Pirritano, Chairperson
Maryland Commission of Real Estate Appraisers and Home Inspectors
Department of Labor, Licensing and Regulation
500 N. Calvert Street, 3rd Floor
Baltimore, Maryland 21202-3651

Dear Mr. Pirritano:

Thank you for your October 20, 2008 letter responding to our August 21st field review letter. We reviewed your remarks and appreciate your comments and cooperation. As you know, during our field review, we identified one area that needed your attention. Specifically, we found that Maryland's complaint investigation and resolution process did not comply with Title XI and ASC Policy Statement 10E.

In your letter, you stated that the Commission has taken immediate action to reduce the number of pending complaint cases. Those actions included: requesting and receiving additional funding to hire an investigator; acquiring the services of an additional volunteer reviewer; and initiating procedures in conjunction with the Attorney General's Office to assist in prioritizing and expediting the legal review of all outstanding cases. We appreciate your commitment and continued efforts toward resolving this concern. We look forward to receiving your quarterly complaint logs and will use them to monitor your progress.

Again, thank you for your efforts to resolve our concern and bring your Program into compliance with Title XI. Our field review letter, your responses, and any other correspondence between us regarding this field review are now public information and will become publicly available on our Web site.

Please contact us if you have any questions or need further assistance in your legislative efforts.

Sincerely,

Vicki Ledbetter
Acting Executive Director

Cc: Stanley Botts, Commissioner, Occupational and Professional Licensing
Patricia Schott, Administrator