

October 20, 2008

Ms. Virginia M. Gibbs, Chairperson
Appraisal Subcommittee
2000 K Street NW, Suite 310

OCT 29 2008

Dear Ms. Gibbs:

The Maryland Commission of Real Estate Appraisers and Home Inspectors reviewed your letter of August 21, 2008, concerning the Appraisal Subcommittee's review of the appraiser regulatory program in Maryland. The Commission wishes to thank Appraisal Subcommittee Policy Managers, Kristi Klamet and Jenny Tidwell, for their professionalism and guidance during the Commission field review that was conducted on June 9-10, 2008.

Based on your review, the Commission needed to address one concern to bring the Maryland Program into substantial compliance with Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989.

Maryland's complaint investigation and resolution process did not comply with Title XI and ASC Policy Statement 10E.

In response to the ASC field review and the aforementioned finding, the Commission has taken immediate action to reduce the number of pending complaint cases. To address the problem, the Division of Occupational and Professional Licensing has requested and received funding to hire an investigator. The Commission has relied almost exclusively upon the services of one volunteer reviewer, which has contributed to the backlog of complaints. However, we have recently acquired the services of a second volunteer reviewer. Also, initiatives have been implemented by the Office of the Attorney General to assist in prioritizing and expediting the legal review of all outstanding complaints.

Through these efforts significant progress has already been achieved. Since the time of the review, sixteen (16) of the twenty-two (22) complaints that were more than one year old have been investigated; and ten (10) of those investigated have been adjudicated. Those cases that have not



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been adjudicated are currently in latter stages of resolution. The Commission is committed to continue the expeditious resolution of all future complaints. As requested, the Commission will provide a regular status report on the resolution of our outstanding complaints.

We hope that the Subcommittee finds the actions taken in response to your finding acceptable. If the Commission can be of any further assistance please feel free to contact us.

Sincerely,


Thomas Pirritano, Chairperson
MD Commission of Real Estate Appraisers and Home

cc: Stanley Botts, Commissioner, Occupational and Professional Licensing
Patricia Schott, Administrator