## Appraisal Subcommittee

Federal Financial Institutions Examination Council

April 19, 2019

Mr. Carter Lawrence, Deputy Commissioner Tennessee Department of Commerce & Insurance Real Estate Appraiser Commission 500 James Robertson Parkway Nashville, TN 37243

RE: ASC Compliance Review of Tennessee's Appraisal Management Company (AMC) Regulatory Program

Dear Mr. Lawrence:

The Appraisal Subcommittee (ASC) staff conducted an ASC Compliance Review (Review) of the Tennessee AMC regulatory program (AMC Program) on January 14-17, 2019, to determine the AMC Program's compliance with Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989, as amended.

The ASC considered the preliminary results of the Review and the State's response to those results. The AMC Program has been awarded an ASC Finding of "Good." The final ASC Compliance Review Report (Report) is attached.

The ASC identified the following areas of non-compliance:

- Participating States must impose requirements on AMCs consistent with the AMC Rule; and
- Participating States must enforce and document ownership limitations for State-registered AMCs.<sup>2</sup>

ASC staff will confirm that appropriate corrective actions have been taken during the next Review. Tennessee will remain on a two-year Review Cycle.

This letter and the attached Report are public records and available on the ASC website. Please contact us if you have any questions about this Report.

Sincerely

James R. Park Executive Director

Attachment

cc: Ms. Roxana Gumucio, Executive Director, TN Real Estate Appraiser Commission

<sup>&</sup>lt;sup>1</sup> 12 CFR 34.210 – 34.216; 12 CFR 225.190 – 225.196; 12 CFR 323.8 -323.14; 12 CFR 1222.20 – 1222.26; Policy Statement 8.

<sup>&</sup>lt;sup>2</sup> 12 CFR 34.210 – 34.216; 12 CFR 225.190 – 225.196; 12 CFR 323.8 -323.14; 12 CFR 1222.20 – 1222.26; Policy Statement 8.

## **ASC Finding Descriptions**

ASC Finding	Rating Criteria	Review Cycle*
Excellent	<ul> <li>State meets all Title XI mandates and complies with requirements of ASC Policy Statements</li> <li>State maintains a strong regulatory Program</li> <li>Very low risk of Program failure</li> </ul>	2-year
Good	<ul> <li>State meets the majority of Title XI mandates and complies with the majority of ASC Policy Statement requirements</li> <li>Deficiencies are minor in nature</li> <li>State is adequately addressing deficiencies identified and correcting them in the normal course of business</li> <li>State maintains an effective regulatory Program</li> <li>Low risk of Program failure</li> </ul>	2-year
Needs Improvement	<ul> <li>State does not meet all Title XI mandates and does not comply with all requirements of ASC Policy Statements</li> <li>Deficiencies are material but manageable and if not corrected in a timely manner pose a potential risk to the Program</li> <li>State may have a history of repeated deficiencies but is showing progress toward correcting deficiencies</li> <li>State regulatory Program needs improvement</li> <li>Moderate risk of Program failure</li> </ul>	2-year with additional monitoring
Not Satisfactory	<ul> <li>State does not meet all Title XI mandates and does not comply with all requirements of ASC Policy Statements</li> <li>Deficiencies present a significant risk and if not corrected in a timely manner pose a well-defined risk to the Program</li> <li>State may have a history of repeated deficiencies and requires more supervision to ensure corrective actions are progressing</li> <li>State regulatory Program has substantial deficiencies</li> <li>Substantial risk of Program failure</li> </ul>	1-year
Poor	<ul> <li>State does not meet Title XI mandates and does not comply with requirements of ASC Policy Statements</li> <li>Deficiencies are significant and severe, require immediate attention and if not corrected represent critical flaws in the Program</li> <li>State may have a history of repeated deficiencies and may show a lack of willingness or ability to correct deficiencies</li> <li>High risk of Program failure</li> </ul>	Continuous monitoring

<sup>\*</sup>Program history or nature of deficiency may warrant a more accelerated Review Cycle.

	ASC Finding: Good						
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Tennessee AMC Regulatory Program (State)  Tennessee Real Estate Appraisers Commission  PM: J. Tidwell			PM: J. Tidwell	ASC Compliance Review Date: January 14-17, 2019		Review Period: January 2017 to January 2019	
(Board)							
Umbrella Agency: Tennessee Department of Commerce & Insurance, Regulatory Boards				erce & Insurance, Regulatory Boards	Number of AMCs on National Registry: 0		Review Cycle: Two Year
Applicable Federal Citations		Compliance (YES/NO) Areas of Concern (AC)		ASC Staff Observations	State Response	Required/Recommended State Actions	General Comments
	YES	NO	AC				
Statutes, Regulations, Policies							
and Procedures:		Х					
Participating States must				An AMC must notify appraisers on its	On April 1, 2019, the State reported that	The State must amend its Statute to bring it into	During the next Compliance Review, ASC staff will pay
impose requirements on AMCs				appraiser panel, before their removal from	it intends to comply with the	compliance with Title XI and ASC Policy	particular attention to this area for compliance with Title
consistent with the AMC Rule.				the panel. The State allows AMCs to remove	requirements and will seek the needed	Statement 8 and provide the ASC staff with a	XI and ASC Policy Statement 8.
(12 CFR 34.210 – 34.216; 12				an appraiser from the panel without notice	statutory amendments in the next	copy once finalized.	
CFR 225.190 – 225.196; 12 CFR				within 30 days from the date the appraiser is	legislative session in early 2020.		
323.8 -323.14; 12 CFR 1222.20				initially added to the panel.			
– 1222.26; Policy Statement 8.)							
Statutes, Regulations, Policies		Х					
Participating States must				An AMC shall not be registered or included on	On April 1, 2019, the State reported that	The State must amend its Statute to bring it into	During the next Compliance Review, ASC staff will pay
enforce and document				the AMC National Registry if such AMC, in	it intends to comply with the	compliance with Title XI and ASC Policy	particular attention to this area for compliance with Title
ownership limitations for State-				whole or in part, directly or indirectly, is	requirements and will seek the needed	Statement 8 and provide the ASC staff with a	XI and ASC Policy Statement 8.
registered AMCs. (12 CFR				owned by any person who has had an	statutory amendments in the next	copy once finalized.	
34.210 – 34.216; 12 CFR				appraiser license or certificate refused,	legislative session in early 2020.		
225.190 – 225.196; 12 CFR				denied, cancelled, surrendered in lieu of			
323.8 -323.14; 12 CFR 1222.20				revocation, or revoked in any State for a			
– 1222.26; Policy Statement 8.)				substantive cause. The State limits the			
				certification of this requirement to owners of			
				10% or more.			
National Registry:	Х						
				No compliance issues noted.	N/A	None	None
Enforcement:	X						
				No compliance issues noted.	N/A	None	None