- 1. Interpretation of Results: (to be written by agency)
- **2. How the survey was conducted:** The survey was conducted online from November 5, 2018, to November 26, 2018.
- **3. Description of sample:** All 12 full-time permanent employees of the agency were surveyed.
- **4. Survey items and response choices:** See the tables on the following pages.
- 5. Number of employees surveyed, number who responded, and representativeness of respondents: Of the 12 employees surveyed, 10 responded, for a 83% response rate. These respondents are representative of the population.

| Prescribed Questions: Personal Work Experiences | | | | | | | |
|--|-------------|-------------------|-------|---------|----------|----------------------|--------|
| Item Text | | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Total |
| | Frequencies | 6 | 4 | 0 | 0 | 0 | 10 |
| The people I work with cooperate to get the job done. | Percentages | 60.0% | 40.0% | 0.0% | 0.0% | 0.0% | 100.0% |
| 2. I am given a real opportunity to improve my skills in my organization. | Frequencies | 6 | 2 | 2 | 0 | 0 | 10 |
| | Percentages | 60.0% | 20.0% | 20.0% | 0.0% | 0.0% | 100.0% |
| My work gives me a feeling of personal accomplishment. | Frequencies | 6 | 4 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 40.0% | 0.0% | 0.0% | 0.0% | 100.0% |
| | Frequencies | 7 | 2 | 1 | 0 | 0 | 10 |
| 4. I like the kind of work I do. | Percentages | 70.0% | 20.0% | 10.0% | 0.0% | 0.0% | 100.0% |
| E. I. berre tweet and confidence in any community | Frequencies | 7 | 1 | 1 | 1 | 0 | 10 |
| 5. I have trust and confidence in my supervisor. | Percentages | 70.0% | 10.0% | 10.0% | 10.0% | 0.0% | 100.0% |
| Item Text | | Very Good | Good | Fair | Poor | Very Poor | Total |
| 6. Overall, how good a job do you feel is being done by your immediate supervisor? | Frequencies | 7 | 2 | 1 | 0 | 0 | 10 |
| | Percentages | 70.0% | 20.0% | 10.0% | 0.0% | 0.0% | 100.0% |

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|--|-------------|-------------------|-------|---------|----------|----------------------|----------------|--------|
| Prescribed Questions: Recruitment, Development, & Re | etention | | | | | | | |
| Item Text | | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Do Not Know | Total |
| 7. The workforce has the job-relevant knowledge and skills | Frequencies | 6 | 3 | 1 | 0 | 0 | 0 | 10 |
| necessary to accomplish organizational goals. | Percentages | 60.0% | 30.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 8. My work unit is able to recruit people with the right skills. | Frequencies | 4 | 3 | 2 | 0 | 0 | 1 | 9 |
| | Percentages | 44.4% | 33.3% | 22.2% | 0.0% | 0.0% | | 100.0% |
| 9. I know how my work relates to the agency's goals and priorities. | Frequencies | 6 | 3 | 1 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 30.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 10. The work I do is important. | Frequencies | 5 | 3 | 2 | 0 | 0 | 0 | 10 |
| | Percentages | 50.0% | 30.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 11. Physical conditions (for example, noise level, | Frequencies | 6 | 3 | 0 | 0 | 0 | 1 | 9 |
| temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well. | Percentages | 66.7% | 33.3% | 0.0% | 0.0% | 0.0% | | 100.0% |
| 12. Supervisors in my work unit support employee | Frequencies | 7 | 1 | 2 | 0 | 0 | 0 | 10 |
| development. | Percentages | 70.0% | 10.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 13. My talents are used well in the workplace. | Frequencies | 6 | 2 | 2 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 20.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 14. My training needs are assessed. | Frequencies | 6 | 2 | 2 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 20.0% | 20.0% | 0.0% | 0.0% | | 100.0% |

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|---|-------------|-------------------|---------|---------|----------|----------------------|----------------------|--------|
| Prescribed Questions: Performance Culture | | | | | | | | |
| | | Strongly | | | | Strongly | Do Not | |
| Item Text | | Agree | Agree | Neither | Disagree | Disagree | Know | Total |
| 15. Promotions in my work unit are based on merit. | Frequencies | 4 | 2 | 2 | 0 | 0 | 2 | 8 |
| | Percentages | 50.0% | 25.0% | 25.0% | 0.0% | 0.0% | | 100.0% |
| 16. In my work unit, steps are taken to deal with a poor | Frequencies | 4 | 3 | 0 | 0 | 0 | 3 | 7 |
| performer who cannot or will not improve. | Percentages | 57.1% | 42.9% | 0.0% | 0.0% | 0.0% | | 100.0% |
| 47 Creativity and innovation are rewarded | Frequencies | 4 | 3 | 3 | 0 | 0 | 0 | 10 |
| 17. Creativity and innovation are rewarded. | Percentages | 40.0% | 30.0% | 30.0% | 0.0% | 0.0% | | 100.0% |
| Item Text | | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | No Basis to Judge | Total |
| 18. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (e.g., Fully Successful, Outstanding). | Frequencies | 6 | 4 | 0 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 40.0% | 0.0% | 0.0% | 0.0% | | 100.0% |
| | | Strongly | | | | Strongly | Do Not | |
| Item Text | | Agree | Agree | Neither | Disagree | Disagree | Know | Total |
| 19. In my work unit, differences in performance are | Frequencies | 4 | 2 | 2 | 0 | 0 | 2 | 8 |
| recognized in a meaningful way. | Percentages | 50.0% | 25.0% | 25.0% | 0.0% | 0.0% | | 100.0% |
| 20. Pay raises depend on how well employees perform | Frequencies | 2 | 5 | 1 | 0 | 0 | 2 | 8 |
| their jobs. | Percentages | 25.0% | 62.5% | 12.5% | 0.0% | 0.0% | | 100.0% |
| 21. My performance appraisal is a fair reflection of my | Frequencies | 5 | 5 | 0 | 0 | 0 | 0 | 10 |
| performance. | Percentages | 50.0% | 50.0% | 0.0% | 0.0% | 0.0% | | 100.0% |
| 22. Discussions with my supervisor about my performance | Frequencies | 5 | 4 | 1 | 0 | 0 | 0 | 10 |
| are worthwhile. | Percentages | 50.0% | 40.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 23. Supervisors work well with employees of different | Frequencies | 4 | 4 | 1 | 0 | 0 | 1 | 9 |
| backgrounds. | Percentages | 44.4% | 44.4% | 11.1% | 0.0% | 0.0% | | 100.0% |
| 24. My supervisor supports my need to balance work and | Frequencies | 6 | 3 | 1 | 0 | 0 | 0 | 10 |
| family issues. | Percentages | 60.0% | 30.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| | | | | | | | | |

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|---|--------------|-------------------|-------|---------|----------|----------------------|----------------|--------|
| Prescribed Questions: Leadership | | | | | | | | |
| Item Text | | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Do Not Know | Total |
| 25. I have a high level of respect for my organization's senior leaders. | Frequencies | 5 | 3 | 1 | 1 | 0 | 0 | 10 |
| | Percentages | 50.0% | 30.0% | 10.0% | 10.0% | 0.0% | | 100.0% |
| 26. In my organization, leaders generate high levels of motivation and commitment in the workforce. | Frequencies | 5 | 2 | 2 | 1 | 0 | 0 | 10 |
| | Percentages | 50.0% | 20.0% | 20.0% | 10.0% | 0.0% | | 100.0% |
| 27. Managers review and evaluate the organization's progress toward meeting its goals and objectives. | Frequencies | 5 | 4 | 0 | 0 | 0 | 1 | 9 |
| | Percentages | 55.6% | 44.4% | 0.0% | 0.0% | 0.0% | | 100.0% |
| 28. Employees are protected from health and safety hazards on the job. | Frequencies | 5 | 2 | 2 | 0 | 0 | 1 | 9 |
| | Percentages | 55.6% | 22.2% | 22.2% | 0.0% | 0.0% | | 100.0% |
| 29. Employees have a feeling of personal empowerment | Frequencies | 5 | 2 | 0 | 1 | 0 | 2 | 8 |
| with respect to work processes. | Percentages | 62.5% | 25.0% | 0.0% | 12.5% | 0.0% | | 100.0% |
| 20. My workload is researchle | Frequencies | 4 | 6 | 0 | 0 | 0 | 0 | 10 |
| 30. My workload is reasonable. | Percentages | 40.0% | 60.0% | 0.0% | 0.0% | 0.0% | | 100.0% |
| 31. Managers communicate the goals and priorities of the | Frequencies | 5 | 3 | 2 | 0 | 0 | 0 | 10 |
| organization. | Percentages | 50.0% | 30.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 32. My organization has prepared employees for potential security threats. | Frequencies | 4 | 2 | 2 | 1 | 0 | 1 | 9 |
| | Percentages | 44.4% | 22.2% | 22.2% | 11.1% | 0.0% | | 100.0% |

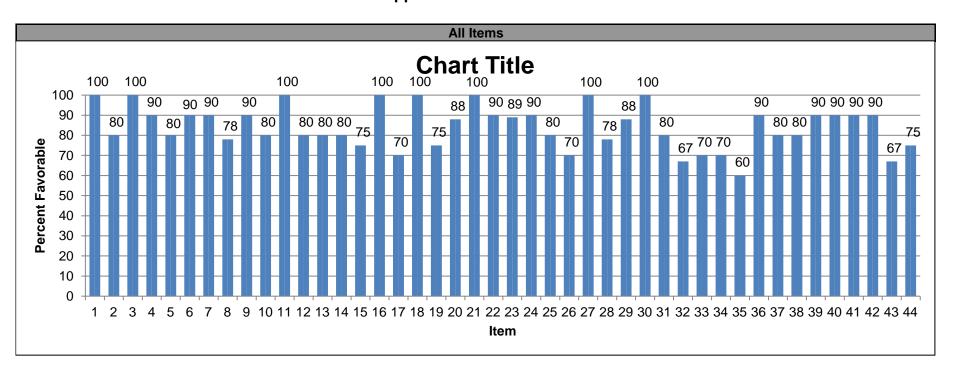
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|---|--------------|-------------------|-----------|---------|-------------------|------------------------|------------|--------|
| Prescribed Questions: Job Satisfaction | | | | | | | | |
| Item Text | | Very Satisfied | Satisfied | Neither | Dis- satisfied | Very Dis- satisfied | | Total |
| 33. How satisfied are you with the information you receive | Frequencies | 5 | 2 | 2 | 1 | 0 | | 10 |
| from management on what's going on in your organization? | Percentages | 50.0% | 20.0% | 20.0% | 10.0% | 0.0% | | 100.0% |
| 34. How satisfied are you with your involvement in | Frequencies | 4 | 3 | 2 | 1 | 0 | | 10 |
| decisions that affect your work? | Percentages | 40.0% | 30.0% | 20.0% | 10.0% | 0.0% | | 100.0% |
| 35. How satisfied are you with your opportunity to get a better job in your organization? | Frequencies | 3 | 3 | 4 | 0 | 0 | | 10 |
| | Percentages | 30.0% | 30.0% | 40.0% | 0.0% | 0.0% | | 100.0% |
| 36. How satisfied are you with the recognition you receive for doing a good job? | Frequencies | 5 | 4 | 1 | 0 | 0 | | 10 |
| | Percentages | 50.0% | 40.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 37. How satisfied are you with the policies and practices of | Frequencies | 4 | 4 | 2 | 0 | 0 | | 10 |
| your senior leaders? | Percentages | 40.0% | 40.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 38. How satisfied are you with the training you receive for | Frequencies | 5 | 3 | 2 | 0 | 0 | | 10 |
| your present job? | Percentages | 50.0% | 30.0% | 20.0% | 0.0% | 0.0% | | 100.0% |
| 39. Considering everything, how satisfied are you with your job? | Frequencies | 7 | 2 | 1 | 0 | 0 | | 10 |
| | Percentages | 70.0% | 20.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 40. Considering everything, how satisfied are you with your pay? | Frequencies | 5 | 4 | 1 | 0 | 0 | | 10 |
| | Percentages | 50.0% | 40.0% | 10.0% | 0.0% | 0.0% | | 100.0% |

Surveys Sent: 12 Surveys Returned: 10 Response Rate: 83%

| Additional Questions | | | | | | | | |
|---|-------------|-------------------|-----------|---------|-------------------|------------------------|----------------|--------|
| Item Text | | Very Satisfied | Satisfied | Neither | Dis- satisfied | Very Dis- satisfied | | Total |
| 41. Considering everything, how satisfied are you with your organization? | Frequencies | 6 | 3 | 1 | 0 | 0 | | 10 |
| | Percentages | 60.0% | 30.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| Item Text | | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Do Not Know | Total |
| 42. I recommend my organization as a good place to work. | Frequencies | 6 | 3 | 1 | 0 | 0 | 0 | 10 |
| | Percentages | 60.0% | 30.0% | 10.0% | 0.0% | 0.0% | | 100.0% |
| 43. I believe the results of this survey will be used to make | Frequencies | 4 | 2 | 2 | 1 | 0 | 1 | 9 |
| my agency a better place to work. | Percentages | 44.4% | 22.2% | 22.2% | 11.1% | 0.0% | | 100.0% |
| 44. I can disclose a suspected violation of any law, rule or regulation without fear or reprisal. | Frequencies | 4 | 2 | 0 | 2 | 0 | 2 | 8 |
| | Percentages | 50.0% | 25.0% | 0.0% | 25.0% | 0.0% | | 100.0% |

HCAAF Indices

| Index | % Favorable |
|--------------------------------------|-------------|
| Leadership and Knowledge Management | 82% |
| Results Oriented Performance Culture | 89% |
| Talent Management | 81% |
| Job Satisfaction | 83% |



2018 Annual Employee Survey Results For Appraisal Subcommittee Results by HCAAF Index

