

TO: State Appraiser Regulatory Agencies

FROM: James R. Park, ASC Executive Director

DATE: January 24, 2023

RE: Notice of Data Breach Incident

The Appraisal Subcommittee (ASC) is contacting all State Appraiser Regulatory Agencies concerning a data breach that occurred on the ASC.gov website. **Please note: This was not a data theft or hacking incident.**

What Happened?

After the release of the new ASC.gov website on September 18, 2022, potential access to Personally Identifiable Information (PII) was reported to the ASC. The breach was discovered on October 13, 2022, when an individual reported it to the ASC after viewing their own PII via a web browser search. While there was potential for broader exposure, to date we are not aware of any other individuals accessing the breached PII.

What Information Was Involved?

This incident involved Social Security Numbers (SSNs).

What We Are Doing

Immediately upon discovery of the breach, the website was taken down and corrective actions were taken to resolve the error. We are notifying all individuals whose PII had potential for exposure and offering Identity Protection, Credit Monitoring, and Identity Monitoring Services. We are also notifying all State Appraiser Regulatory Agencies.

In 2016, the ASC rolled out the Unique Identifier (UID) for States to utilize in entering appraisers on the National Registry. The UID eliminates collection/retention of SSNs. States are strongly encouraged to help ensure protection of PII by utilizing the UID.

For More Information

Contact the ASC toll-free at 888-815-1517 (Monday – Friday, 8am – 6 pm EST).