

## **Ohio Department of Commerce**

## Division of Real Estate & Professional Licensing

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Doug White
Director

January 4, 2005

Ben Henson, Executive Director Appraisal Subcommittee 2000 K Street, NW Suite 310

Dear Mr. Henson:

The Division is in receipt of your December 10, 2004, letter which served as follow up to your staff's annual audit and the subsequent visit by Jenny Tiddwell in November 2004. Your kind comments regarding cooperation and assistance afforded Ms. Tiddwell during her visit are very much appreciated. As Superintendent, I am grateful for the ASC's guidance and informative, non-punitive approach to regulatory reviews.

Please accept this letter as the joint answer of the Ohio Real Estate Appraiser Board and this Division to your aforementioned letter.

• Temporary practice provisions do not comply with Title XI and ASC Policy Statement 5.

The Division will keep the ASC updated as progress is made in inserting corrective language into either the Commerce budget bill or a departmental omnibus bill expected mid-year. The Division remains committed to including this revision at the earliest possible opportunity.

• There is a significant backlog in the complaint investigation and resolution process.

The Board will address the formation of a Probable Cause Committee at its January 21, 2005, meeting. It is the desire of the Division to identify and confirm committee membership by the end of the first quarter 2005.

• The online credential renewal process, as proposed, does not include an adequate verification process to ensure appraiser compliance with Title XI and Appraiser Qualifications Board criteria.

We will be pleased to keep the ASC informed of the Division's progress in migrating to a web-based licensing system that will offer real property appraisers an acceptable online renewal opportunity.

Sincerely,

Anne M. Petit Superintendent

Cc: Margaret Hambleton, Board Chairperson

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