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Appraisal Subcommittee

Federal Financial Institutions Examination Council

June 20, 2003

L. Wayne Mayo, Chairperson
Texas Appraiser Licensing and Certification Board
P.O. Box 12188
Austin, TX 78711-2188

Dear Mr. Mayo:

Thank you for your May 16th letter responding to our March 3rd field review response letter. We reviewed your response and have additional comments.


We appreciate that you too are concerned about the adverse effects that reduced resources may have on the timeliness of your complaint investigation and resolution process. We wish you success in finding ways to streamline this process and make it more efficient. Please keep us informed about the status of these efforts. In the interim, we will continue to monitor your complaint resolution process closely. As stressed in our March 3rd letter, please continue to submit to us quarterly complaint logs. Our review of these logs may indicate our need to take additional action in the future.

In your May 16th letter, you stated that you "cannot understand why the ASC determined that a simple, free and timely procedure [*i.e.*, sending by fax or mail a one-page 150-day extension form] could be considered 'excessive.'" As stated in our March 3rd letter, under Title XI and ASC Policy Statement 5, temporary practice permits must be issued for a minimum of six months. Periods less than six months *per se* are "burdensome" under Title XI. Therefore, Texas must find a way to conform to this requirement and eliminate this longstanding issue.

Please respond to this letter no later than 60 days from the date of this letter. We consider this field review to be an open matter. After receiving your response or the expiration of the 60-day response period, whichever is earlier, this letter, your response, and any other correspondence between you and the ASC regarding this field review, will become releasable to the public under the Freedom of Information Act and will be made available on our Web site.

Please contact us if you have any questions.

Sincerely,


Ben Henson
Executive Director