

## TEXAS APPRAISER LICENSING AND CERTIFICATION BOARD

Mail: P.O. Box 12188, Austin, Texas 78711-2188 • Street Address: 1101 Camino La Costa, Austin, Texas 78752 Phone: (512) 465-3950 • Fax: (512) 465-3953 • E-mail: info@talcb.state.tx.us • Web site: http://www.talcb.state.tx.us

L. W. (Wayne) Mayo Chair Appraiser Member Richardson

May 16, 2003

MMY 29

Ted Whitmer Vice Chair Appraiser Member College Station Mr. Ben Henson Executive Director Appraisal Subcommittee

Federal Financial Institutions Examination Council

2000 K St., N.W., Suite 310

Dona S. Scurry Secretary Public Member El Paso

Re: Your letter of March 3, 2003

Elroy Carson Public Member Lubbock Dear Mr. Henson:

Patrick H. Cordero, Jr. Public Member Midland Thank you for your letter of March 3, 2003. The Texas Appraiser Licensing and Certification Board met on May 16, 2003, to further discuss and address your concerns.

## COMPLAINT INVESTIGATION AND RESOLUTION

Wm. A. (Rusty) Faulk, Jr. Public Member Brownsville

Douglas E. Oldmixon

Ex-officio Member Executive Secretary Veterans Land Board Austin

James M. Synatzske Appraiser Member Stephenville

> Shirley Ward Appraiser Member Alpine

> > Renil C. Linér Commissioner

As noted in our February 14, 2003, response letter, the members and staff of the Texas Appraiser Licensing and Certification Board are also concerned about complaint investigation and resolution. The number and types of complaints received, the amount of time required to resolve them, and the backlog of unresolved complaints as compared to the available resources are problematic.

As of today, the final General Appropriations Act for FY 2004-2005 has not been adopted by the Legislature. The Senate and House have appointed a conference committee to resolve their two versions of the bill. It appears that the appropriations level for the next biennium will be approximately seven percent lower than the initial levels for the current biennium, that is, approximating the current year's level after the March reductions in expenditures for FY-2003. We will not receive additional enforcement staff, training, or materials for the next biennium.

The TALCB will be evaluating our complaint resolution procedures and processes to determine how they can be streamlined and made more efficient. However, anticipated spending levels for the next two years do not appear to be adequate to timely resolve complaints, nor to provide for necessary expert witnesses for hearings before the State Office of Administrative Hearings.

Commissioner Linér will work with the ASC staff to provide needed reporting information.

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## TEMPORARY PRACTICE RESTRICTIONS

Amendments to our statute regarding temporary practice were not included as part of the amendments to our act, SB-1013, during this legislative session. Our legal counsel advises that providing a check box for an automatic 150 day extension on the original "Temporary Non-Resident Appraiser Registration" form, as you suggested, would not be consistent with our Law. We will continue to accept the one page extension form by mail or fax. We will then grant the 150 day extension for those performing appraisals in federally related transactions. It needs to be noted again that of the 1,555 temporary non-resident registrations granted by the TALCB since 1991, only four have requested an extension (00.26%). We cannot understand why the ASC determined that a simple, free, and timely procedure could be considered "burdensome."

The Texas Appraiser Licensing and Certification Board is willing to work with the Appraisal Subcommittee to find solutions to your concerns.

Sincerely,

L. W. (Wayne) Mayo Chair

Copy: Renil C. Linér Commissioner