## Appraisal Subcommittee

Federal Financial Institutions Examination Council

February 22, 2010

Mr. Bruce Fitzsimmons, Chair Kansas Real Estate Appraisal Board Jayhawk Tower Roof Garden Level 700 SW Jackson, Suite 1102 Topeka, KS 66603

Dear Mr. Fitzsimmons:

The Appraisal Subcommittee (ASC) staff conducted an ASC Compliance Review (Review) of the Kansas appraiser regulatory program (Program) on September 1-2, 2009. This is the final ASC Compliance Review Report (Report) on that Review.

The ASC has considered the staff's preliminary findings regarding the Review and the State's response. The ASC has determined the Program is in substantial compliance with Title XI of the Financial Institutions, Reform, Recovery, and Enforcement Act of 1989, as amended (Title XI). However, the ASC did identify the following concerns. Kansas must:

- Adopt and/or implement all relevant AQB Real Property Appraiser Qualification Criteria (AQB Criteria);<sup>1</sup>
- Require that appraisals be performed in accordance with the latest version of the Uniform Standards of Professional Appraisal Practice (USPAP);<sup>2</sup>
- Use a reliable means of validating experience claims on all initial applications, including tax assessors;<sup>3</sup>
- Ensure continuing education courses are consistent with AQB Criteria; 4 and
- Maintain sufficient documentation to support that approved courses conform to AQB Criteria.<sup>5</sup>

The State's response indicated it has taken corrective actions, which are detailed in the attached Report. During the next Review, ASC staff will confirm these corrective actions have taken place and are appropriate. Please also be advised this letter and the attached Report are public record and available on the ASC website in accordance with the Freedom of Information Act.

Please contact us if you have any questions.

Sincerety,

Virginia M. Gibbs

Chairman

Attachment

cc: Ms. Sally Pritchett, Executive Director

<sup>&</sup>lt;sup>1</sup> Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB Real Property Appraiser Qualification Criteria

<sup>&</sup>lt;sup>2</sup> Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; ASC Policy Statement 3; AQB Real Property Appraiser Qualification Criteria

<sup>&</sup>lt;sup>3</sup> Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB Real Property Appraiser Qualification Criteria; ASC Policy Statement 10G

<sup>&</sup>lt;sup>4</sup> Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB Real Property Appraiser Qualification

Criteria
<sup>5</sup> Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB Real Property Appraiser Qualification

## Finding: In Substantial Compliance **ASC Compliance Review Report** Report Issue Date: February 22, 2010 Kansas Appraiser Regulatory Program (Program) ASC Compliance Review (Review) Date: September 1-2, 2009 Review Period: 10/2007 to 08/2009 Kansas Real Estate Appraisal Board (Board) Number of State credentialed appraisers on National Registry: Issue: FINAL Independent Agency PM: K. Klamet **Recommended State General Comments** Compliance (YES/NO) **ASC Staff Observations State Response Required State Actions** Requirement/Guidance **Actions** Areas of Concern (AC) YES NO AC Kansas Statutes, Regulations, Policies and Procedures: Х X To strengthen the Program, Upon adoption, please provide The Board regulations allow qualifying The Board advised in its December 30. None States must adopt and/or Kansas should continue the ASC staff with copies of implement all of the relevant education credit for teaching. AQB Real 2009 correspondence regulation adopted regulation changes. process of amending its Property Appraiser Qualification Criteria (AQB changes are currently in process. AQB Real Property Appraiser regulations to comply with Qualification Criteria. (Title XI § Criteria) does not allow teaching as credit for qualifying education. In practice, however, AQB Criteria. 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB the Board was complying with AQB Criteria. Real Property Appraiser Qualification Criteria.) Kansas Statutes, Regulations, Policies and Procedures continued: X X To strengthen the Program, Upon adoption, please provide The Board regulations do not include the The Board advised in its December 30, None States must adopt and/or Kansas should continue the ASC staff with copies of requirement that a USPAP instructor must 2009 correspondence that regulation implement all of the relevant process of amending its adopted regulation changes. changes are currently in process. also be a State certified appraiser. AQB AQB Real Property Appraiser regulations to comply with Qualification Criteria. (Title XI § Criteria requires that instructors for the 15-AQB Criteria. 1116 (a), 12 U.S.C. 3345; Title XI hour and 7-hour National USPAP courses be § 1118 (a), 12 U.S.C. 3347; AQB certified USPAP instructors who are also State certified real estate appraisers. In practice, Real Property Appraiser however, the Board was complying with AQB Qualification Criteria.) Criteria.

## **ASC Compliance Review Report** Finding: In Substantial Compliance Report Issue Date: February 22, 2010 Kansas Appraiser Regulatory Program (Program) Kansas Real Estate Appraisal Board (Board) ASC Compliance Review (Review) Date: September 1-2, 2009 Review Period: 10/2007 to 08/2009 PM: K. Klamet Number of State credentialed appraisers on National Registry: Issue: FINAL Independent Agency **Recommended State General Comments** Compliance (YES/NO) **ASC Staff Observations Required State Actions** Requirement/Guidance **State Response Actions** Areas of Concern (AC) YES NO AC Kansas Statutes, Regulations, Policies and Procedures X continued: Χ To strengthen the Program, Upon adoption, please provide The Board advised in its December 30. None Kansas regulation (117-8-1) adopts the 2008-States must require that Kansas should continue the ASC staff with copies of appraisals be performed in 2009 correspondence 2009 edition of USPAP, however, it exempts process of amending its adopted regulation changes. Standards 6, 7, 8, 9, and 10. Standard 6 this regulation is in the process of accordance with the latest regulations to comply with should not be exempted for two reasons: being changed to include version of the Uniform Standard 6. AQB Criteria. Standards of Professional Appraisal Practice (USPAP). 1. Any appraiser who becomes certified or (Title XI § 1116 (a), 12 U.S.C. licensed must always complete appraisal assignments in compliance with USPAP, even 3345; Title XI § 1118 (a), 12 if State law exempts them from having to hold U.S.C. 3347; ASC Policy a certificate or license; and Statement 3; AQB Real Property Appraiser Qualification Criteria.) 2. current Kansas regulations allow up to 25% of an applicant's experience to be in mass appraisal that conforms with Standard 6. This indicates that in order to get credit for mass appraisal experience, it must be USPAP compliant, but once an applicant becomes certified or licensed, mass appraisal does not have to be done in compliance with USPAP. Х Temporary Practice: None None N/A None No compliance issues noted. National Registry: Χ None N/A None None No compliance issues noted.

## **ASC Compliance Review Report** Finding: In Substantial Compliance Report Issue Date: February 22, 2010 Kansas Appraiser Regulatory Program (Program) ASC Compliance Review (Review) Date: September 1-2, 2009 Kansas Real Estate Appraisal Board (Board) Review Period: 10/2007 to 08/2009 Number of State credentialed appraisers on National Registry: Issue: FINAL PM: K. Klamet Independent Agency Compliance (YES/NO) **ASC Staff Observations Required State Actions Recommended State General Comments** Requirement/Guidance **State Response Actions** Areas of Concern (AC) YES AC NO X X Application Process: During the next Review, the To strengthen the Program, States must use a reliable Two application files were identified (one The Board advised in its December 30, None ASC will pay particular means of validating experience 2009 correspondence the two Kansas should implement certified residential and one certified general) attention to this area for an effective process of claims on all initial applications, that did not meet the 24- and 30- month applicants identified by the ASC as not validating experience compliance with AQB Criteria including tax assessors. (Title XI experience requirement, respectively. having obtained experience over the and Policy Statement 10G. claims on all initial § 1116 (a), 12 U.S.C. 3345; Title appropriate time frame were XI § 1118 (a), 12 U.S.C. 3347; contacted, and have provided logs applications demonstrating compliance with the 24 AQB Real Property Appraiser Qualification Criteria; ASC Policy land 30- month timeframe. Statement 10G.) Χ Reciprocity: N/A None None None No compliance issues noted. Х Education: To strengthen the Program, During the next Review, the States must ensure continuing One course provider was identified that did In its December 30, 2009 None ASC will pay particular Kansas should implement not have IDECC approval for eight of the nine correspondence, the Board reported leducation courses are attention to this area to ensure an effective process to consistent with AQB Criteria. on-line continuing education courses on-line courses provided by secondary ensure and document that compliance with AQB Criteria. approved by the Board. The identified course providers without IDECC approval (Title XI § 1116 (a), 12 U.S.C. appropriate delivery provider is a secondary provider. Under CAP, have been removed from the 3345; Title XI § 1118 (a), 12 approved list. The Board notified all mechanism approval has U.S.C. 3347; AQB Real Property each secondary provider is required to have Appraiser Qualification Criteria.) their own IDECC approval, even if the course is providers of the action and advised been obtained on all distance education courses. "housed" with the primary provider. The that IDECC approval must be obtained secondary provider is still responsible for before the courses can be approved. ensuring adequate student-to-instructor interaction (including having their own instructors).

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									Kansas Appraiser Regulatory Pro
Kansas Real Estate Appraisal Board (Board)					ASC Compliance Review (Review) Date: September 1-2, 2009		Review Period: 10/2007 to 08/2009		
Independent Agency	ependent Agency PM: K. Klamet					Number of State credentialed appraisers on National Registry:		Issue: FINAL	
Requirement/Guidance	Compliance (YES/NO) Areas of Concern (AC)				State Response	Required State Actions	Recommended State Actions	General Comments	
	YES	NO	AC						
Education continued:	Х		Х				Manufacture Later Control		
States must maintain sufficient documentation to support that approved courses conform to AQB Criteria. (Title XI § 1116 (a), 12 U.S.C. 3345; Title XI § 1118 (a), 12 U.S.C. 3347; AQB Real Property Appraiser Qualification Criteria; ASC Policy Statement 10F.)				Three continuing education course files did not contain sufficient documentation. The files only contained the course renewal notice. One course was originally approved in 2002 and the other two courses were originally approved in 2003. ASC staff was unable to verify whether or not these courses qualified for continuing education.	In its December 30, 2009 correspondence, the Board reported some of the education files were believed to have been destroyed during a recent relocation of its office. During the education course renewal in November 2009, education providers were required to again provide the course materials in order to renew.	None	To strengthen the Program, Kansas should implement an effective process to ensure that files contain sufficient documentation to support approval of courses as conforming to AQB Criteria.	During the next Review, the ASC will pay particular attention to this area to ensure compliance with AQB Criteria and Policy Statement 10F.	
Enforcement:	Х				THE PROPERTY OF THE PROPERTY O				
				No compliance issues noted.	N/A	None	None	None	