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# Appraisal Subcommittee

*Federal Financial Institutions Examination Council*

December 13, 2002

Sam. E. Blackburn, Executive Director  
Kentucky Real Estate Appraisers Board  
2480 Fortune Drive, Suite 120  
Lexington, KY 40509

Dear Mr. Blackburn:

Thank you for your October 29, 2002 letter regarding planned changes to your complaint investigation and resolution policies. You propose to classify the initial complaint document as a "Statement of Grievance." The grievance would be investigated and presented to the Kentucky Real Estate Appraisers Board ("Board") for the Board's review and consideration. Should the Board vote to dismiss the grievance, the Board would not record a formal complaint in its records, nor would the Board report that a complaint had been filed against the appraiser. The Board would maintain complete files on grievances for ASC review. Should the Board determine that sufficient evidence exists to warrant filing a formal complaint, the Board would open the complaint and process the action in its usual manner.

We have no objection to this process. Please contact us if you have further questions.

Sincerely,

Ben Henson  
Executive Director